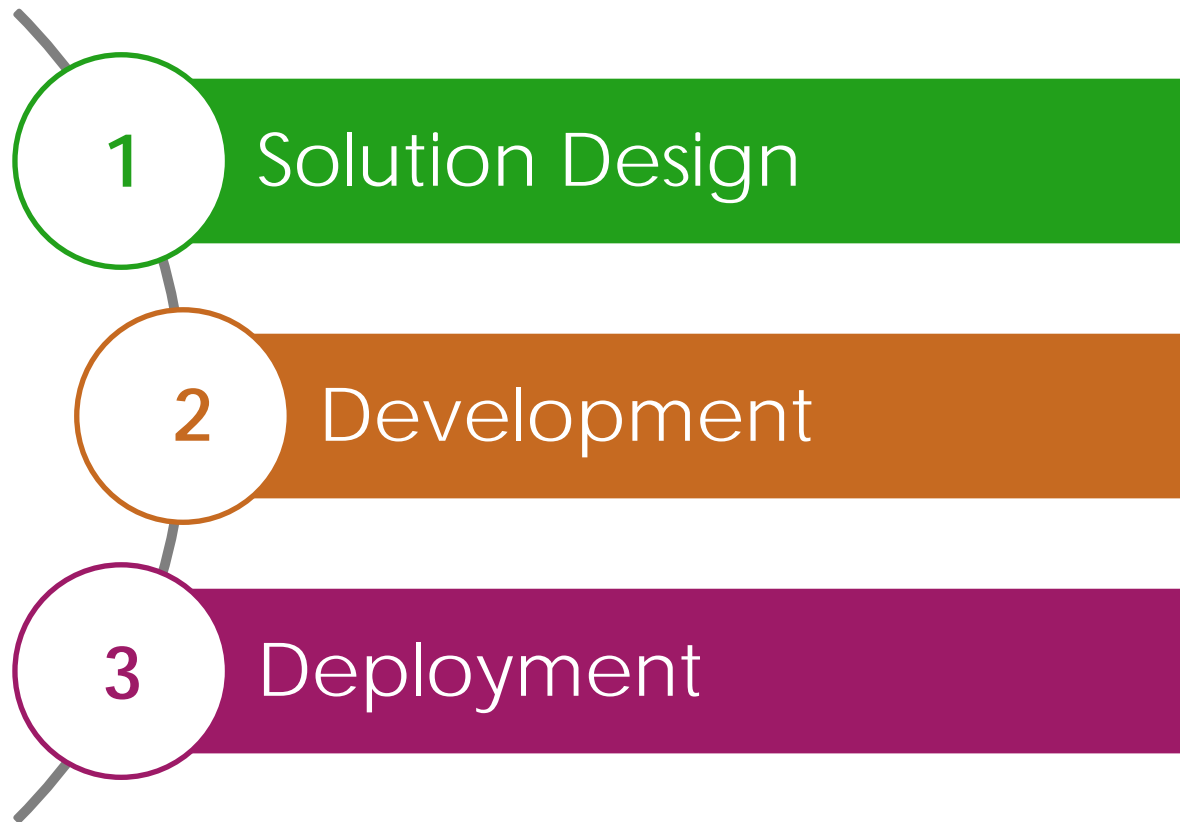


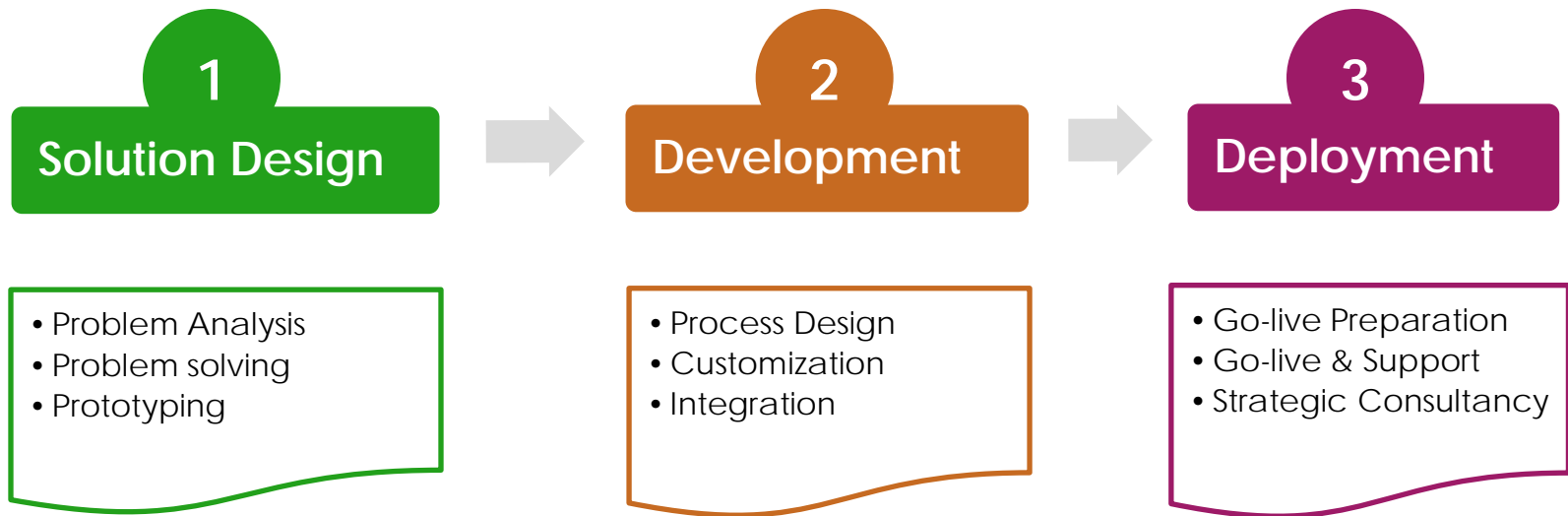
Implementing a PPM solution

Essential services to ensure a successful implementation of a PPM solution at your company

Implementation roadmap



Implementation service areas



Problem analysis

Solution Design

WHAT

- ✓ Assessment of the current situation on three dimensions:
 - Organization (human perspective)
 - Processes (workflows and procedures)
 - Data, systems and tools
- ✓ SWOT analysis related to Project Portfolio Planning
- ✓ Expectations from Directors, Managers and Users

HOW

- ✓ Interviews and data / document analyzes

DELIVERY

- ✓ Analysis report and detailed implementation proposal (budget, time, effort and expected R.O.I)

Problem solving

Solution Design

WHAT

- ✓ Elaboration of a comprehensive solution proposal (in laboratory)

HOW

- ✓ Creation of a data model that describes:
 - Data in (project, resources, constraints, ...)
 - Data process (how to use PlanningForce)
 - Data out (exports and reports)
- ✓ Design of the corresponding business processes and user roles in the organization

DELIVERY

- ✓ Document that describes the business rules, the user roles, the required customizations, the interfaces, ...

Prototyping

Solution Design

WHAT

- ✓ Creation of a prototype to validate the solution proposal. This prototype is used as sandbox for evaluation, specific validation, playing and testing. It allows adapt and finalize requirements for: customizations, interfaces and processes

HOW

- ✓ List and create use cases that illustrate realistic working scenarios. Play these use cases and tune the solution until we obtain an up-and-running system before use of plug-in (customized developments) and interfaces.

DELIVERY

- ✓ Detailed use cases / specs for process design, customization and interfaces / PlanningForce installed

Process Design

Development

WHAT

- ✓ Design new or adapted business processes that will enable the use of the PlanningForce solution as defined in the Problem Solving phase

HOW

- ✓ Structure activities, phases and roles through comprehensive workflows mapping processes and sub-processes that describe how the new solution will effectively be used in the organization

DELIVERY

- ✓ Processes and sub-processes documentation that is the input for next phases and training

Customization

Development

WHAT

- ✓ Adaptation of the standard PlanningForce solution to meet the specific business requirements

HOW

- ✓ Based on the specs delivered by the prototype, we adapt / develop and test specific:
 - User Interfaces
 - Features
 - Scheduling engine (solver)
 - Reports

DELIVERY

- ✓ Specific plug-in added to the base-system that includes all the specific customer requirements

Integration

Development

WHAT

- ✓ Creation of the interfaces between third party tools or DBs and PlanningForce

HOW

- ✓ Based on the specs detailed in the prototyping phase, we develop the new interfaces
- ✓ We prepare required data sets for testing phase
- ✓ We conduct tests according to use cases and test specs and bring corrections to customizations and interfaces

DELIVERY

- ✓ New interfaces added to the base-system and integrated solution tested

Go-Live Preparation

Deployment

WHAT

- ✓ Prepare effective go-live

HOW

- ✓ Migrate existing data into new system
- ✓ Perform real condition tests to validate
 - Planning results
 - Performance (speed and data integrity)
 - Processes
- ✓ Prepare user manuals, training docs and training datasets, give training to trainers, test trainers and coach trainers when training users

DELIVERY

- ✓ Data migrated, system up-and-running, internal trainers trained, users trained

Go-Live & Support

Deployment

WHAT

- ✓ Support process execution

HOW

- ✓ Launch system and
 - Provide coaching and support to internal trainers
 - Provide business and technical support and coaching
 - Analyze overall performance and issues
 - Define and execute corrective and preventive actions

DELIVERY

- ✓ User trained and system live
- ✓ System fine-tuned and processes adapted

Strategic Consultancy

Deployment

WHAT

- ✓ Help companies improve their performance

HOW

- ✓ Elaborate and tests strategies to improve one or several dimensions of the company performance:
 - Optimize resource usage
 - Improve 'time-to-market'
 - Reduce project failure rate
 - Increase project profitability
 - Reduce overheads related to PPM

DELIVERY

- ✓ Elaborated strategies and recommendations

Questions?

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